



As the COVID-19 pandemic has evolved, ***Riverbend has continued to prioritize the health and well-being of our employees, customers, and the communities we serve.*** As various states re-open businesses, health and safety will remain a very important consideration.

In light of the pandemic, we have been highly focused on making changes to help keep our customers and employees safe, and have made numerous policy changes as we continue to adapt to the evolving situation.

For our employees, we are following newly established health protocols, including required use of face masks while working and implementing social distancing work practices.

For our customers, we have instituted, an optional no contact delivery process, and have increased the number of rack drop approvals to future limit the contact of customers and delivery staff.

We care deeply about the health and well-being of our employees and customers, and for this reason, ***Riverbend is now asking all customers to wear a face covering at all times while on property.***

We believe the protocols and policies outlined above, along with continued adherence to guidelines put forth by the CDC, will allow Riverbend to provide a safe working and delivery environment. Should you have any questions or concerns regarding our current practices, please feel free to reach out to me directly jonathan@riverbendnursery.com. Thank you once again for your continued support, and we look forward to servicing your plant needs in the future. Stay healthy my friends.

Sincerely,

Jonathan Cottle
VP of Sales & Marketing
Riverbend Nursery LLC